



PRODUCT COVERAGE & ACCESS ASSISTANCE

Helping patients obtain insurance coverage and faster access to Nutricia products

Nutricia Navigator experts will advocate for your patients and provide confidential 1:1 support to help with the following:



INVESTIGATE

- Contact insurance plans to verify coverage and obtain prior authorization requirements
- Navigate the complex environment between patients, healthcare teams & insurance companies to guide the family in finding coverage
- Identify alternative coverage and help through employer coverage exception processes



SUPPORT

- Help with pre-determination and prior authorization
- Assist in appealing insurance denials for Nutricia products
- Answer questions regarding claim submissions and billing errors



SUPPLY

- Help patients find a local pharmacy, home healthcare or DME provider where Nutricia products are available
- Assist in determining best purchasing options for each family's budget

**FREE
SERVICE FOR
PATIENTS**

We stand by the patient's side until **all coverage and access options are exhausted**

"Honestly, Navigator was the most outstanding service I've ever received."
- Navigator Mom

Navigator has helped over **7,000 patients** find coverage for Nutricia products to date

3 EASY STEPS TO GET STARTED



Visit Nutricia-NA.com/NutriciaNavigator
to download the
Navigator information form



Patient/caregiver to complete
form with clinician



Email or fax completed form[†]
to NutriciaNavigator@Nutricia.com
or 833-869-0554

CONTACT NUTRICIA NAVIGATOR DIRECTLY

Monday-Friday 9:00 am – 6:00 pm ET

Phone: 800-365-7354 **Email:** NutriciaNavigator@Nutricia.com



Many Nutricia products are medical foods and intended for use under medical supervision

[†]Navigator will respond within 2 business days

*WIC is a registered service mark of the US Department of Agriculture for USDA's Special Supplement Nutrition Program for Women, Infants and Children

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NUTRICIA
LIFE-TRANSFORMING NUTRITION

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